

BIMLERS KENNEL & CATTERY PET BOARDING AGREEMENT

GENERAL TERMS & CONDITIONS CLIENTS DETAILS

I acknowledge and agree to the follow terms and conditions:

Bimlers Kennel & Cattery undertake to treat all pets with the utmost care and respect, and are committed to their health, welfare and well-being. Whilst every care and attention is taken during boarding or in transit, responsibility for pets can only be accepted at the owner's own risk, and Bimlers but will not be held responsible for any issues, health, accident or otherwise, death, illness or loss for any reason whatsoever. Pets sometimes play rough and get small injuries that are not always obvious.

Check In /Out are strictly between 8 - 11am or 4 - 6pm daily other than those advertised e.g. Dec 24th 25th 26th & 31st Jan 1st & 2nd . Out of hours Check In/Out are available only in emergency situations and will incur a surcharge.

HEALTH & WELLBEING

That while Bimlers Kennel & Cattery will take all reasonable care, they cannot be held responsible for injury, death, loss or damage of any kind that may occur to either my animals or their accessories (e.g. leads, toys, bedding). In the event that an animal is observed to be unwell, or becomes injured, I give Bimlers Kennel & Cattery authority to seek and respond to, any and all veterinary attention deemed necessary, and that I will be liable for any incurred costs including all transport costs. In the event of serious illness or injury if I cannot be contacted the veterinary surgeon's decision will be final. Where possible my pet will be taken to my regular vet, otherwise to Bimlers Kennel & Cattery on call Vet. In the event of death, Bimlers will contact the pet owner or nominated person as soon as possible. In most cases your pet will be kept until Bimlers have spoken with you, however this is not always the possible.

Bimlers do not separate entire from spayed or neutered pets and I agree not to board my female pet while "in season", and Bimlers take no responsibility for checking whether pets come "in season" during their stay. If your pet has an existing medical condition it is crucial that we know about it in advance. Any medication that is required should be provided in its original container with the vet instructions clearly readable. I agree to treat my pets for internal & external parasites and worms 1 week before boarding. If my pet is observed to have external or internal parasites, they will be isolated and treatment will be given at my expense.

VACCINATIONS

I understand that some animals will have a limited response to vaccination i.e. less protection or no protection at all. That some vaccines help reduce the severity of a disease rather than provide complete protection and new strains of virus may develop that current vaccines do not protect against these. I also understand the general incubation period is 14 days so there is a chance that my pet may come into contact with another carrying a virus, but not yet showing symptoms and cannot hold Bimlers Kennel & Cattery responsible.

Vaccinations will be maintained during each pets stay within the required time frames for immunity development and retention. I understand that **NO CURRENT VACCINATIONS = NO BOARDING**

My dog(s) is/are fully vaccinated against Canine Parvovirus, Canine Distemper Virus and Canine Adenovirus (hepatitis), Leptospirosis and Canine Cough.

Canine cough in dogs may involve a combination of multiple viruses and or bacteria and vaccination is not 100%.

My cat(s) is are fully vaccinated against Feline Panleukopaenia and the two upper respiratory viruses, Feline Calicivirus and Feline Herpesvirus.

Feline herpes virus can chronically infect cats and flare up under stress therefore producing symptoms regardless of the cats' vaccination status.

I will inform Bimlers Kennel & Cattery if my pet becomes unwell with one of the above virus within 14 days of its stay.

RISK

I have provided all information concerning special problems or behaviour of my pets and special diets, allergies or medications that may pose a risk to my pet, other animals of staff, and will update and relevant information prior to each stay.

If my pet causes injury to another animal, person or property I will be responsible for all related expenses.

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COMPATIBILITY

In the event that my pets' needs are deemed incompatible with the facilities/staff offered at Bimlers Kennel & Cattery, I agree to have my pets collected within 24 hours of being notified and pay any outstanding accounts at the time of collection.

Bimlers reserve the right to refuse to board any pet that is clearly unwell, or considered to be of danger to staff or other animals.

CHARGES & PAYMENT

Charges start on day of arrival. Day 1 incurs a full day rate regardless of arrival time. Please check current policy for current daily rates and rates incurred on departure day.

Full payment is due prior to my pet's departure.

I agree that in the event of arrears or after due notice in writing or by email, the proprietors shall have the right to dispose of the animal(s) but this shall not release me from liability for any unpaid fees or charges, and abandoned pets will be disposed of 10 days after due pickup date. If the costs are not paid as provided above, legal proceedings will be instituted without further notice.

Current Charges are posted in reception and on the website. I understand that Bimlers reserve the right to charge for additional services and requirements these surcharges are additional to the daily rates and may include but are not limited to: Isolation, Anti-Social, Out of Hours Check In/Out, Statutory Holiday, Casual Client - First Visit Admin Fee. I will be charged for any unused days and late cancellations during peak periods.

All prices quoted will be at the rate prevailing at time of booking. All prices charged will be at the rate prevailing at the time of boarding.

CLIENT DETAILS

<i>Owner's Name:</i>
<i>Postal Address:</i>
<i>Home phone:</i>
<i>Email address:</i>
<i>Cell Ph or Alternative Contact Name & Ph:</i>
<i>Veterinary practice:</i>

All pet details are input onto our computer system and updated at each visit, and I agree it is my responsibility to produce correct and current vaccination certificates upon request, to keep relevant pet details updated, to adhere to hours of attendance and terms and conditions of Bimlers Kennel & Cattery.

I have read and agree to Bimlers full terms and conditions, copies are available for your records, please ask us, these are also on the wall in reception and on the website at www.bimlers.co.nz.

Booking with us implies that you agree to our terms and conditions.

Signature:

Date: